

CASE STUDY: What we do for legal

We work with legal practices across the UK from some of the largest chambers in London, to regional practices. They rely on MBM Omega for their high quality products and services, superlative support, efficient delivery and comprehensive reporting.

LANDMARK CHAMBERS

Landmark is a leading London barristers' Chambers that specialises in planning, property, public and environmental law. It is consistently ranked at the top of The Legal 500.

MBM Omega has been meeting most of Landmark Chambers' office supplies requirements since 2014 and provides a wide range of products including items pertinent to the legal sector. Additional services provided include the manufacture, storage and distribution of bespoke branded products.

Landmark Chambers' practice assistants use MBM Omega's online ordering system to source appropriate products for the various needs of the barristers and support staff who work from their Chancery Lane offices.

Because of the fast-moving way in which the legal sector operates, Landmark often requires supplies delivered extremely quickly, so MBM Omega's next day delivery service is important in ensuring that the barristers have everything they need to deliver the superlative service for which the Chambers is renowned.

"The online ordering system is good with a varied selection of quality products. And if we can't find what we need MBM Omega's team is great at sourcing alternatives for us."

Ruby Simms,
Junior Practice Assistant

"We have a very easy relationship with MBM Omega. They are really professional and always respond quickly to what we need. On a couple of occasions, we have ordered products from them that we were not totally satisfied with. They have gone out of their way to sort the problems so that they don't impact on the service we provide to the people who work at 7BR."

Victoria Carne,
Administration Manager

7BR

7BR is a leading set with barristers providing expertise and assistance to clients across a broad spectrum of practice areas.

Prior to choosing MBM Omega, 7BR used a large office supplies company. However, over time, they became dissatisfied with the lack of communication from them and administration manager Victoria Carne looked for a company that would support their needs better. Having met MBM Omega, Victoria felt that they were the right supplier for 7BR.

MBM Omega has a team of account managers who regularly, proactively contact customers to check that they are happy with the quality of

both products and service. They also provide a range of reports to help those responsible for office supplies to track spend, usage and other factors which can be customised to meet their specific requirements.

Victoria comments: "Our post room uses MBM Omega's online ordering system for our standard stationery requirements and for calling off our bespoke branded products as they are needed, which works really well. We sometimes forget that they offer such a wide range of products so are pleased when they remind us. This has been especially helpful during periods when items are in short supply. In those circumstances they are happy to go the extra mile to source and supply the products we need."

GARDEN COURT

Established in 1974, Garden Court Chambers is the largest barristers' chambers in London with almost 200 barristers and 30 expert QCs.

From office supplies to printers and other electronic goods, standard notebooks to bespoke printed stationery, Garden Court's operations manager Saleh Ahmed chooses from MBM Omega's wide range of high quality products whenever he can, because he is confident that they understand what products are needed and supply them efficiently, backed by excellent customer service.

He says: "MBM Omega's customer service is amazing. Their team is always ready to help us whatever it is we need and whatever the timescale required."

For a leading legal practice, quality is vital. Clearly this applies to the legal counsel offered but is also reflected in the quality of everything it does including its workplace supplies and services.

"We have used MBM Omega for more than ten years because they provide the perfect combination of quality and price. I know that I can trust them to deliver what we need when we need it which takes a great weight off my shoulders. I would highly recommend them."

Saleh Ahmed,
Operations Manager



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MBM Omega holds the internationally recognised ISO 9001:2015 (quality) and ISO 14001:2015 (environment) accreditations. MBM Omega also holds the Alcumus SafeContractor certificate of accreditation (certificate number W13117)

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